

Client:

Phoenix Insurance Co. Ltd

**Industry:**

Insurance

Project:

Development of Online 3-tier Architecture

Project Duration:

12 Months

Infrastructure

Oracle Application Server 10g

Oracle Database 10g Standard Edition

OS Redhat Linux Enterprise Edition

OS Windows 2003 Server

The Requirement:

The requirement was the development and implementation of an Online 3-Tier Architecture to Store and Manage millions of records with built in Business Intelligence.

Phoenix Insurance Co. Ltd is the largest Insurance Company in Bangladesh and manages a large magnitude of customers by providing insurance coverage. They have been a leader in introducing online insurance services to Bangladesh including Fire, Marine, Motor & miscellaneous insurance.

Challenges:

- Ensure online insurance service at all times.
- Leverage the data to better understand and service customers.
- Provide a robust platform that delivers high availability and minimises data loss in the event of a disaster.
- Deliver regular and customised management reports including Business Intelligence.
- Secure acceptance from staff and train them to use all features of the new system.

Development Solution:

- Provide 3-Tier Architecture for Insurance Services.
- Online data entry system to manage customer & provide best services.
- Ensured users can access system from different branch all over Bangladesh.
- Delivered reports customized to the individual requirements of staff and management.
- Provide all customised reports as user requirements.
- Provide Business Intelligence services for MI reporting.

Client Testimonial:

"The Online 3 Tier Architecture including Oracle Application Server 10g & Oracle Database 10g and Business Intelligence solution has enabled us to manage our business and service to our customers."

– Md. Mustafa Kamal, IT Manager.